



TCNet Wireless Access Instructions

Mobile

The TCNet secure wireless network is available to students and staff of Texarkana College. Before a mobile device like a phone or tablet can access the Internet, it must be registered. Please follow the instructions below to connect a mobile device. **For assistance, contact the Texarkana College Help Desk at 903-823-3030 or email helpdesk@texarkanacollege.edu.**

Step 1:

Connect to the wireless network **TCNet**.

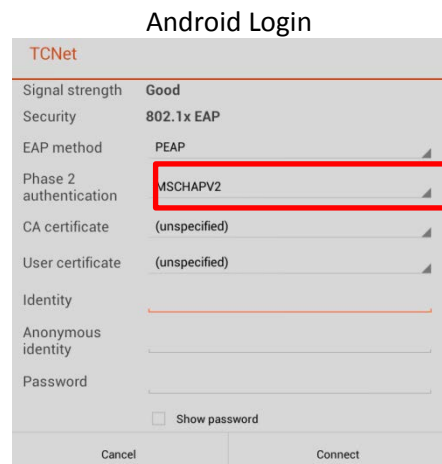
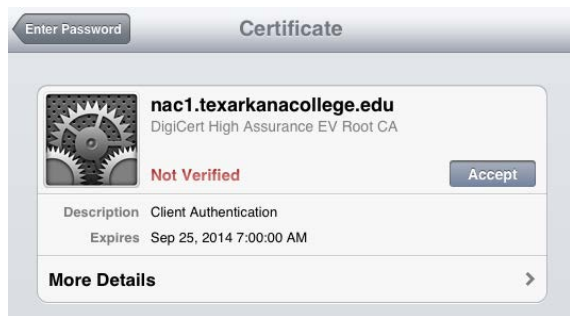
If you are using an Apple device and have previously connected to TCGuest, go to Settings, tap Wi-Fi, tap the Information symbol ⓘ beside TCGuest, and tap Forget This Network before connecting to TCNet.

Step 2:

When prompted, login with your myTC username and password.



Accept the certificate for secure communications



Enter your username in the Identity field and leave the Anonymous identity empty. Change the Phase 2 authentication to MSCHAPv2

Step 3:

If your device has not been registered or if the registration is expired, you will be redirected to the registration page upon starting a browser. Read and accept the **Texarkana College Acceptable Use Policy**.

Step 4:

After a few seconds, your device should be activated with Internet access. If you are having problems after registration, disconnect and reconnect to the wireless network.

