



TCGuest Wireless Access Instructions

Guest Registration

The TCGuest unsecured wireless network is available for guests of Texarkana College. Please follow the instructions below to configure your device to access the TCGuest wireless network. **For assistance, contact the Texarkana College Help Desk at 903-823-3030 or email helpdesk@texarkanacollege.edu.**

Step 1:

Connect to the wireless network **TCGuest**

Step 2:

If your device has not been registered or if the registration is expired, you will be redirected to the registration page upon starting a browser. Read and accept the **Texarkana College Acceptable Use Protocol**.

Step 3:

After a few seconds, your device should be activated with Internet access. If you are having problems after registration, disconnect and reconnect to the wireless network.

The screenshot shows the registration page for Texarkana College. At the top, the college logo and name are displayed. Below that, a message states: "As we may need to contact users regarding individual systems, all systems on this network must be registered. To complete the registration process, you will need to read and accept the terms below." The main content area is titled "Acceptable Use Policy" and contains an "Introduction" section. The introduction text reads: "Under the provisions of the Information Resources Management Act, Texas Gov. Code Chapter 2054, Information Resources are strategic assets of the State of Texas that must be managed as valuable state resources. Thus, this protocol is established to achieve the following: A. To ensure compliance with applicable statutes, regulations, and mandates regarding the management of information resources; B. To establish prudent and acceptable practices regarding the use of information." Below the text, there is a checkbox labeled "I accept the terms" which is highlighted with a red box. A "Login" button is visible to the right of the checkbox. At the bottom of the page, there is a help desk contact information section: "If you have questions about this page, contact the TC Help Desk at 903-823-3030 for assistance. Please provide the following information: IP address: 10.12.84.11 MAC: 00:11:22:33:44:55".